



Australian Government

Office of the National Wind Farm Commissioner

COMPLAINT FORM (NOMINEE ON BEHALF OF ANOTHER PARTY)

Use this form if you are making a complaint on behalf of someone else. If you are not making a complaint on behalf of someone else please fill out the form 'Complaint Form'.

Note: if you are making a complaint on behalf of someone else we may need to contact them to confirm details of the complaint.

Today's Date: [Select date from drop-down calendar]	
NOMINEE CONTACT DETAILS	
Your name: [enter text]	Your telephone: [enter text]
Your address: [enter text]	Your mobile: [enter text]
Your email: [enter text]	Your business hours telephone: [enter text]
Your preferred method of contact: <input type="checkbox"/> Phone <input type="checkbox"/> Email <input type="checkbox"/> Post	
COMPLAINANT CONTACT DETAILS (PERSON YOU ARE REPRESENTING)	
The complainants name: [enter text]	The complainants telephone: [enter text]
The complainants address: [enter text]	The complainants mobile: [enter text]
The complainants email: [enter text]	The complainants business hours telephone: [enter text]
COMPLAINT INFORMATION	
Please indicate the type of facility that you wish to make a complaint about: <input type="checkbox"/> Wind farm <input type="checkbox"/> Solar farm <input type="checkbox"/> Energy storage facility <input type="checkbox"/> Hybrid project (combination of wind, solar and/or storage)	
What is the name of the proposed or operating facility? [enter text]	
What is the approximate distance of the facility to the complainant's dwelling? (E.g. if a wind farm facility, please specify the distance of the nearest operating or proposed turbine) [enter text]	
Please provide details of the complaint you wish to make on behalf of the complainant about the facility: [enter text] Describe what your complaint is about, including any relevant background information. You may also like to include information such as your history with the party or parties involved with the complaint and any previous attempts to resolve the matter directly with the other party. You may also wish to provide details of other parties you may have consulted in support of your complaint (eg. professionals, experts).	
What are the practical outcomes that the complainant is seeking in resolving this complaint? [enter text]	
Have you or the complainant attempted to resolve this complaint with any other parties (e.g. developer/operator)? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, please provide an approximate date you first contacted any other parties: [enter text]	
Is there any further background information that you think would assist us in handling this complaint? [enter text]	
INFORMATION SHARING CONSENT	
<input type="checkbox"/> Select if yes	I/we give approval for the Office of the National Wind Farm Commissioner to share information that I/we provide to the Office with other relevant parties for the purposes of handling my/our complaint.
<input type="checkbox"/> Select if no	Note: we may be unable to handle your complaint if we do not have your consent to share your information with relevant parties. Please contact the Office if you wish to discuss this.
SUBMITTING YOUR COMPLAINT	
Please save this completed form and email to nwfc@environment.gov.au along with any supporting documentation you may wish to provide. Further information about making a complaint can be found at http://www.nwfc.gov.au	