



# Australian Government

## Office of the National Wind Farm Commissioner

### COMPLAINT FORM

Note: if you are making a complaint on behalf of someone else please fill out the form 'Complaint Form (on behalf of another party)' or contact our Office on 1800 656 395.

Today's Date: [\[Select date from drop-down calendar\]](#)

#### COMPLAINANT CONTACT DETAILS

Your name: [\[enter text\]](#)

Your telephone: [\[enter text\]](#)

Your address: [\[enter text\]](#)

Your mobile: [\[enter text\]](#)

Your email: [\[enter text\]](#)

Your business hours telephone: [\[enter text\]](#)

Your preferred method of contact: ☐ Phone ☐ Email ☐ Post

#### COMPLAINT INFORMATION

Please indicate the type of facility that you wish to make a complaint about:

☐ Wind farm ☐ Solar farm ☐ Energy storage facility ☐ Hybrid project (combination of wind, solar and/or storage)

What is the name of the proposed or operating facility? [\[enter text\]](#)

What is the approximate distance of the facility to your dwelling? (E.g. if a wind farm facility, please specify the distance of the nearest operating or proposed turbine) [\[enter text\]](#)

Please provide details of the complaint you wish to make about the facility:

[\[enter text\]](#)

Describe what your complaint is about, including any relevant background information. You may also like to include information such as your history with the party or parties involved with the complaint and any previous attempts to resolve the matter directly with the other party. You may also wish to provide details of other parties you may have consulted in support of your complaint (eg. professionals, experts).

What are the practical outcomes you are seeking in a resolution to the complaint?

[\[enter text\]](#)

Have you attempted to resolve this complaint with any other parties (e.g. developer/operator)? ☐ Yes ☐ No

If yes, please provide an approximate date you first contacted any other parties: [\[enter text\]](#)

Is there any further background information that you think would assist us in handling your complaint?

[\[enter text\]](#)

#### INFORMATION SHARING CONSENT

☐ Select if yes

I/we give approval for the Office of the National Wind Farm Commissioner to share information that I/we provide to the Office with other relevant parties for the purposes of handling my/our complaint.

☐ Select if no

Note: we may be unable to handle your complaint if we do not have your consent to share your information with relevant parties. Please contact the Office if you wish to discuss this.

#### SUBMITTING YOUR COMPLAINT

Please save this completed form and email to [nwfc@environment.gov.au](mailto:nwfc@environment.gov.au) along with any evidence or supporting documentation you may wish to provide. Further information about making a complaint can be found at <http://www.nwfc.gov.au>